

cheeseman

Winter Holiday at Cheeseman ~ Snowline Lodge

We are looking forward to you joining us at Cheeseman for your winter holiday. The following is information to help make your time with us an enjoyable fun-filled alpine experience.

What to bring

- ❖ Ski or boarding equipment (unless you are hiring on the mountain)
- ❖ Ski clothes*
- ❖ Hat
- ❖ Gloves/mittens
- ❖ Jacket
- ❖ SUNGLASSES or goggles
- ❖ Sunscreen
- ❖ Outdoor shoes or gumboots* (wear sturdy footwear inside at all times)
- ❖ Sleeping bag, pillowcase & towel (unless you are hiring linen on the mountain)
- ❖ Toiletries
- ❖ TORCH*
- ❖ Warm socks (plus spares)
- ❖ Casual clothes for wearing inside in the evening
- ❖ Spare clothes
- ❖ Lunch for the day of arrival. This can be purchased from Cockayne Café
- ❖ Pre-dinner snacks and drinks, Cockayne Café is licensed and has a limited selection for purchase



*** Always have warm clothing, footwear, torch & car keys by your bunk at night in case of emergency.**

All rubbish from the mountain has to be transported to Christchurch for disposal or recycling, so please reduce your rubbish (think about minimising packaging before you leave home!) and where possible take your rubbish home with you at the end of your stay.

Getting to Cheeseman

- ❖ Cheeseman is approximately 99 km (90 minutes drive) from Christchurch on SH 73.
- ❖ The 12 km access road is unsealed .
- ❖ The turnoff is signposted on the left 1.5km west of Castle Hill Village.
- ❖ The road is single lane so please drive with care and be courteous:
 - When travelling downhill give way to traffic travelling uphill.
 - Aim to arrive before mid-afternoon to avoid meeting the downhill traffic leaving the mountain and try to avoid leaving before midday.
 - To improve your visibility to others, we recommend that on our road you drive with your headlights on.
- ❖ Always carry chains for your vehicle (including 4WDs) and do check that they fit before you depart!
- ❖ Fit chains where indicated (there are signs on our road).
- ❖ Check the current snow report and road conditions before heading to the mountains:
 - Check our website at www.mtcheeseman.co.nz for up to date information.
 - Check condition of the highway passes (Porters Pass and Arthurs Pass) at www.metservice.com/national/warnings/road-snowfall-warnings



Note: When travelling to and from the mountains, we recommend that you have warm clothes, snack food, a drink, a torch and sleeping bag in your vehicle in case of an emergency or any delay.

Mt Cheeseman Ski Club | PO Box 22 178, Christchurch 8014

Email: office@mtcheeseman.co.nz | **Town Office:** +64 3 344 3247 | **Mountain Office:** +64 3 318 8794

Website: www.mtcheeseman.co.nz

On arrival

- ❖ Unload at the drop-off area immediately below the Day Lodge then park your vehicle in the car park.
 - When parking your car, leave the handbrake OFF with it IN GEAR for manual cars and IN PARK for automatic cars as the handbrake may freeze up.
 - Remember to check that the radiator has anti-freeze before you leave town!
 - Beware! There are keas who enjoy pecking soft materials!
 - During your stay you may be asked to shift your vehicle to allow ease of snow clearing in the car park.
- ❖ Check in with the staff at the Ticket Office:
 - They will issue you with your lift pass which is to be worn on the outside of your clothing where it is clearly visible for the duration of your stay.
 - Please remind us if you have any special dietary or health requirements.
 - If you are hiring skis, boots, poles or snowboards, organise and pay at the Ticket Office.
- ❖ Take your gear to Snowline Lodge (entry is on the uphill side of the Day Lodge). Check the noticeboard in the upstairs foyer, this will give you information about:
 - Where you will be sleeping – your name will be on a Bunkroom list with a room allocation.
 - The daily duties system – check the noticeboard in the Lounge to see if you have been rostered on a duty for the evening of your arrival.
- ❖ You may leave your gear tidily in your allocated bunkroom. Check in is not until 4 pm on the day of your arrival, so there may still be gear from previous occupants in the room – please use mutual consideration during this transition.
- ❖ Your Winter Holiday package includes daily ski or board lessons (subject to weather and field conditions). Details of times will with the instructions each evening.
- ❖ If you start your Winter Holiday on a Sunday, there will be an introductory talk by the staff on Sunday evening. If arriving on another day make yourself known to lodge staff who will familiarise you with our safety requirements and answer any questions you may have.



Communal Living

We want everyone to enjoy their stay at Cheeseman. While you are having fun, please be considerate of others.

- ❖ **Noise.** We ask for quiet in the bunkroom areas after 9.00pm. Please be considerate of staff who may be trying to sleep (some of the staff rooms are below the lounge).
- ❖ **Tidiness.** Please put away all personal items when not in use.
- ❖ **Respect all our property.** Many volunteer hours are spent maintaining the building, furniture and fittings. Please help us to keep it in good condition.
- ❖ **Respect others.** Alcohol abuse and unsociable language or behaviour is not tolerated.



Most bunkrooms sleep up to six people – during busy times you will be sharing with others, unless you book the bunkroom exclusively.

Duties

During winter, staff are employed to operate the ski area and facilities. At Snowline Lodge, there is a cook who is responsible for the meals.

Guests are expected to assist with a duty each day which may include meal preparation, dishes and helping with some of the Lodge cleaning. These duties will be allocated on the Duties Roster. Any problems with duties should be discussed with Hut Mum or Lodge staff. We encourage children to also be involved with light duties.



First Aid

Ski Patrollers are on duty throughout the winter providing first aid for any injuries. Bring any medications that you may require. We recommend you carry them at all times in case of emergency evacuation. Panadol and sticking plasters may be purchased at the Cockayne Café.

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Fire Safety

Fire is a major risk to all our facilities. There are no emergency support services available; therefore we have a strict NO SMOKING policy in or around the buildings and NO CANDLES.

- ❖ **Do not bring** electric blankets or heaters!
- ❖ **Do not** place clothes over heaters in corridors or rooms.
- ❖ Wet clothing should be placed in the Drying Room.
- ❖ Fire exits must be kept clear at all times.
- ❖ Always keep items away from bunkroom heaters.

Telecommunications

There is no cell-phone coverage on the mountain. If you wish to make a phone call from the mountain you will need to use a calling card or to make the call collect.

Limited internet access is available on mountain by request only – discuss with staff to arrange payment and a suitable time.

Laundry Facilities

There are limited facilities for washing clothes (hand washing only), so you will need to bring sufficient clothes for your stay.

Cancellation Policy

All cancellations must be made in writing to Cheeseman. Bookings may be transferred to another available date, otherwise the date on which cancellation notice is received will determine the cancellation fee.

- ❖ More than 31 days prior to arrival: a voucher (to the value of the amount paid) will be offered that may be redeemed at a later date or the 25% deposit will be retained by the Club.
- ❖ Less than 30 days prior to arrival: a voucher (to the value of the amount paid) will be offered that may be redeemed at a later date or 50% of the total amount will be retained by the Club.
- ❖ No Show: If guests have paid but do not show, they are not eligible for a refund. The Club has discretion for providing refunds in exceptional circumstances.

No partial refunds are made for unused items or services included in a ski week, these are sold as a package only. Special circumstances will be considered on a case by case basis at the discretion of the club management. Should the Club have to cancel your holiday you may choose to transfer the booking to another available date or receive a full refund.

*Cheeseman welcomes new members, so if you haven't joined, do consider it.
We look forward to seeing you at Cheeseman!*

